

Meeting Session	DCUSA Panel (Open Session)
Paper Reference	Panel_2023_1115_07_SIG Headline Report
Action	For Information

## SIG Headline Report

### 1. Synopsis

- 1.1 This report sets out the key decisions made at the DCUSA Standing Issues Group (SIG) on 27 October 2023. The minutes of the meeting can be located on the DCUSA website [here](#).

### 2. Overview of DIF 69 'Incorrect GSP'

- 2.1 Three issues were presented at the October SIG meeting. The first issue can be found within **Attachment 1\_DIF\_69\_Incorrect\_MPAN\_GSP\_Group**. The question the issue raised is "Should suppliers be compensated if a MPAN or GSP Group needs to be corrected?"
- 2.2 After discussion, it was agreed that it would be useful to issue an RFI to seek Party feedback in relation to volumes of MPANs being created on the wrong network or set up on the wrong GSP group and to understand potential impacts on customers.
- 2.3 The RFI is being developed and will be circulated to industry shortly.

### 3. Overview of DIF 70 'Meter Bypass'

- 3.1 The SIG moved on to discuss the second issue, details of which can be found within **Attachment 2\_DIF\_70\_Meter Bypass**.
- 3.2 It was noted that there may be occasions that a Distributor (DNO/ IDNO) carries out a meter bypass if a customer is at risk of going off supply (generally smart meters in PPM mode or traditional PPMs). This may be because it is a vulnerable customer and the Distributor wants to ensure that the customer remains on supply to support, for example, medical equipment.
- 3.3 It was noted that at present there is no set way for Distributors to communicate meter bypasses to Suppliers and MOPs and therefore there is a risk that the Supplier is unaware of meter bypasses.
- 3.4 It was noted that meter bypasses could potentially occur on faulty meters or non-faulty meters, and it was important to differentiate between them both. It was noted that Ofgem is making changes to Supplier licenses to require them to provide a 24-hour service for customers with faulty meters, which may mean the issue is resolved as customers would always be able to contact their supplier in the event of being off supply. It was also noted that, in the interim, the ENA has been asked to work with Suppliers around the support that DNOs can provide over winter.
- 3.5 SIG members agreed to issue this RFI to understand further in what circumstances a Distributor may perform a bypass of a meter and what are the volumes of meter bypasses for both faulty and non-faulty meters and to understand if Suppliers are aware of any bypasses being performed on non-faulty meters.

3.6 The RFI is being developed and will be circulated to industry shortly.

## 4. Overview of DIF 71 'Use of Generators'

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4.1 The third and final issue raised can be found within **Attachment 3\_DIF\_71 Generators**.

4.2 SIG members discussed that in a few rare circumstances, a generator had been on site where the MPANs were live and had been registered, and that this could impact settlements as Suppliers will be taking readings from the meters and entering these into settlement, creating an imbalance as no energy is being taken from the network.

4.3 A SIG member stated that generators could be used where the land rights for the installation of the network had been delayed, but that this was usually to allow completion of the building works and not to enable residents or businesses to move in.

4.4 SIG members agreed that it is necessary to understand volumes and, where a generator is installed, whether this is the responsibility of the DNO/IDNO or the developer, particularly if the site goes off supply.

4.5 The RFI is being developed and will be circulated to industry shortly.

## 5. Recommendations

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5.1 The DCUSA Panel is invited to:

- **NOTE** the contents of this paper.

**Richard Colwill**  
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